



Going for Broke: When Good Sites go Bad

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3 Common Errors


- 404 Errors
- White Screen of Death
- Internal Server Errors





White Screen of Death

Warning: Cannot modify header information - headers already sent by (output started at /home/content/p3pnexwpnas01_data02/06/2929606/html/wp-content/object-cache.php:520) in /home/content/p3pnexwpnas01_data02/06/2929606/html/wp-includes/pluggable.php on line 1167

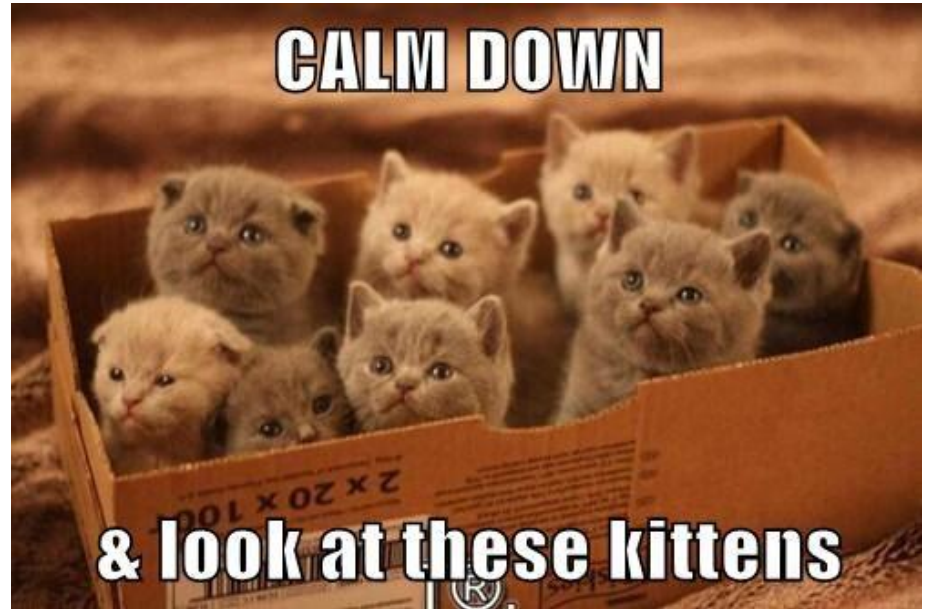


Disable Plugins Via SFTP or Control Panel

Do Not Changes directly to your theme or plugin files.

Three Steps to Problem Solving

1. Calm Down
2. Explain what happened (Diagnosis what happened)
3. Fix it.



Things that Cause WordPress to Break

Hosting Requirements

Outdated WP Version

Plugin Conflicts

Theme Conflicts

Plugin/Theme Updates

Malicious files on server

User Errors

Local Computer Settings

Before You Start Making Changes

Backup entire site



Backup Plugins

Free

Duplicator

BackWPup

UpdraftPlus

Paid

BackupBuddy

ManageWP

Easy Solutions If you have Admin Access

1. Reverse action. (What did you do before?)
2. Clear browser cache and do a DNS Flush.
3. Confirm no pending updates
4. Re-install WP or plugins
5. Deactivate plugins (One by One)
6. Activate default theme

cPanel

1. Setup FTP accounts
2. Explore phpMyAdmin
3. Change site and WP address via database
4. Deactivate plugins via database
5. Change user password via database
6. Change theme via database.

Dig a Little Deeper (No Admin Access)

1. Via FTP rename plugins folder to plugins_off
2. Re-install WP manually. Delete folder wp-admin and wp-includes in WP root install directory. Then download WP and drop in all except wp-content folder
3. Via FTP re-install them manually
4. Open up wp-config.php file and place code below after the opening php tag
 - a. `Define('WP_Debug', true);`
 - b. `Define ('WP_Debug_Display', true);`

Odds and Ends

1. Verify permalinks are set correctly and re-save them.
2. Make sure site URL is correct in general settings.
3. Make sure browser(s) are up to date.
4. Contact host to report site is down.
5. Try another computer or smartphone.